



# User Manual

M 50 K PTTToC Mobile Radio

[www.icallx.com](http://www.icallx.com)

[illegible]

# PTToC Mobile Radio

## M 50 K

### User Manual

Thank you for choosing iCallX PTTtoC Mobile Radio.  
We believe that the product will bring much convenience to your work and life.  
iCallX vehicle-mounted mobile radios adopt advanced technology and fine technique.  
We hope that you will be satisfied with the quality and functions of the product.

## Notice

- ◆ Please read the manual carefully before using the product. We consider that you have acquainted with the manual when you start to use the product.
- ◆ Please keep the manual well for further reference.
- ◆ The intellectual property of all parts of the product, including accessories, is owned by iCallX and its authorized subjects. Without permission of iCallX and such subjects, no copy, extraction or translation of such parts is allowed.
- ◆ The product is subject to change because of upgrading or improvement. iCallX reserves the right to change the specifications of software and hardware mentioned in the manual from time to time without prior notification. The specifications and information in the manual is only for your reference.
- ◆ Despite of careful verification, the manual might contain mistakes. iCallX reserves the right of final interpretation of the manual.

## Safety Precaution

To prevent fire, personal injury and damage to the radio, please abide by the followings.

- ◆ According to governmental decrees, it is prohibited to operate radio transmitters without permission within the area of its jurisdiction. Violation to such stipulations may result in penalty or arrest. Maintenance of the product can only be performed by professional technicians.
- ◆ For safety, it is important for a user to learn knowledge of common hazards before using a radio transmitter.
- ◆ Power off the radio in an explosive environment with dangerous gas, dust or mist, for example, a gas station where you refuel or park a vehicle.
- ◆ It is suggested to have the radio transmit traffic for not longer than 1 minute continuously and receive for not longer than 4 minutes at a time. Transmissions for a long time or continuous operation under high power will result in overheat at the back of the radio.
- ◆ Never disassemble the radio by yourself.
- ◆ Keep the radio away from continuous direct sunshine. Do not place the radio near a heater.
- ◆ Do not place the radio in a place with much dust, moist or splash of water, or on an unstable surface.
- ◆ In case the radio discharges smell or smoke, power off the radio immediately and contact the local dealer.

## Contents

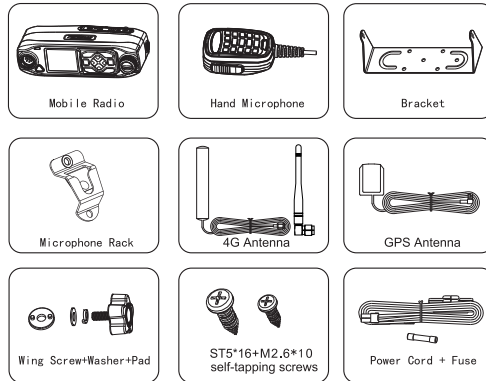
|                                     |           |
|-------------------------------------|-----------|
| <b>1. Unpacking.....</b>            | <b>1</b>  |
| <b>2. Overview.....</b>             | <b>3</b>  |
| 2.1 Appearance.....                 | 3         |
| 2.2 Installation.....               | 5         |
| 2.3 Programming Keys.....           | 8         |
| 2.4 LED Indicator.....              | 9         |
| 2.5 Icons.....                      | 10        |
| <b>3. Basic Functions.....</b>      | <b>11</b> |
| 3.1 Powering On/Off.....            | 11        |
| 3.2 Standby Mode.....               | 12        |
| 3.3 Adjusting the Volume.....       | 12        |
| 3.4 Selecting a Group.....          | 12        |
| 3.5 Initiating a Call.....          | 13        |
| 3.6 Receiving a Call.....           | 13        |
| 3.7 Delayed Callback Admission..... | 13        |
| 3.8 Priority Call.....              | 14        |

|                                                      |           |
|------------------------------------------------------|-----------|
| 3.9 Call Types.....                                  | 14        |
| 3.10 Downloading and Playing Back Video Records..... | 21        |
| 3.11 GPS Function.....                               | 21        |
| 3.12 Wi-Fi Function.....                             | 22        |
| 3.13 Bluetooth.....                                  | 23        |
| 3.14 Fan.....                                        | 24        |
| 3.15 Backlight.....                                  | 24        |
| 3.16 Alarm Modes.....                                | 25        |
| 3.17 Language Setting.....                           | 27        |
| 3.18 Device Information.....                         | 27        |
| 3.19 Advanced Functions.....                         | 27        |
| <b>4. Troubleshooting.....</b>                       | <b>28</b> |



## 1. Unpacking

Open the packing box carefully and check the parts as listed below. If any item is lost or damaged, please contact the dealer.

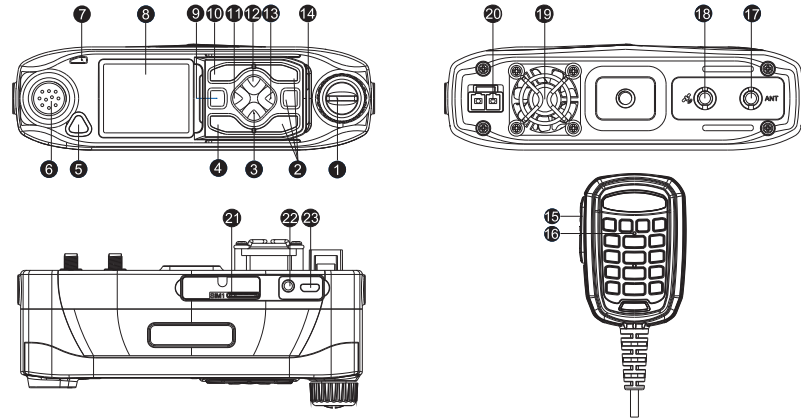


Please check the following items in the package.

| SN | Item                                                              | Quantity |
|----|-------------------------------------------------------------------|----------|
| 1  | Radio                                                             | 1        |
| 2  | Hand Microphone                                                   | 1        |
| 3  | Bracket (with four M5*16 self-tapping screws)                     | 1        |
| 4  | Power Cord                                                        | 1        |
| 5  | 4G Main Antenna                                                   | 2        |
| 6  | GPS Antenna                                                       | 1        |
| 7  | ST5*16 self-tapping screw                                         | 4        |
| 8  | Wing screw (including flat washer, spring washer and plastic pad) | 2        |
| 9  | Fuse                                                              | 1        |
| 10 | 3M Adhesive Sticker                                               | 1        |
| 11 | Certificate of Approval                                           | 1        |
| 12 | User Manual                                                       | 1        |

## 2. Overview

### 2.1 Appearance



| SN | Item                      | SN | Item                  |
|----|---------------------------|----|-----------------------|
| 1  | Volume Knob               | 13 | Right Key             |
| 2  | P1~P3 (Programmable Keys) | 14 | Speaker               |
| 3  | Down Key                  | 15 | PTT Key               |
| 4  | Return Key                | 16 | Hand Microphone       |
| 5  | Emergency Alarm Key       | 17 | Antenna Interface     |
| 6  | Hand Microphone Connector | 18 | GPS Antenna Interface |
| 7  | LED Indicator             | 19 | Fan                   |
| 8  | LCD Screen                | 20 | Power Interface       |
| 9  | Power Key                 | 21 | SIM Card Slot         |
| 10 | Menu Key                  | 22 | External Speaker Jack |
| 11 | Left Key                  | 23 | USB Port              |
| 12 | Up Key                    |    |                       |

## 2.2 Installation

### Attentions:

- The radio should be installed in a position where it can be used conveniently and personal injury can be avoided while driving a vehicle in poor road condition.
- While drilling holes, protect the internal wires of a vehicle or of other devices from being damaged.
- Leave enough space behind the radio for wiring.
- Make sure the power cord is long enough so that the radio can be maintained with the power connected.
- While replacing the fuse, make sure a fuse meeting requirements is used.

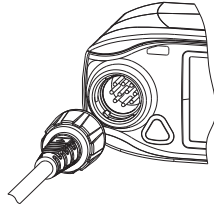
### Installation Steps

1. Fix the bracket at a position in a vehicle where operation is convenient via the four M5\*16 self-tapping screws.

2. Fix the mobile onto the bracket via the two wing screws.
3. Wire the 3-meter power cord, connect its open end to the engine battery or other power (voltage is no more than 26V). Make sure the red wire is connected to the anode and the black wire is connected to the cathode. Install the supplied fuse, and connect the power plug to the power interface at the rear of the radio.
4. Connect the 4G antenna and the GPS antenna respectively according to the indications at the rear of the radio.
5. Plug the hand microphone (with the direction sign up) into the corresponding interface of the radio, and rotate clockwise the cover lock on the plug. When the lock contacts the slot on the radio, press it a bit and continue to rotate it until it is tightened.
6. Fix the magnetic microphone rack at a position for convenient operating and safe driving via the three M2.6\*10 self-tapping screws to fix the microphone stand onto a position where operation is convenient, and have the microphone attracted to the rack.

### Installing/Uninstalling Hand Microphone

To install the hand microphone, plug the hand microphone (with the direction sign up) into the corresponding interface of the radio, and rotate clockwise the cover lock on the plug. When the lock contacts the slot on the radio, press it a bit and continue to rotate it until it is tightened.



### 2.3 Programming Keys

The programmable keys P1, P2 and P3 can be set as shortcut keys through programming. The following functions can be achieved through programming keys.

| Shortcut Key | Operation      | Function                   |
|--------------|----------------|----------------------------|
| P1           | Press          | Broadcast group name       |
|              | Press and hold | Play back video records    |
| P2           | Press          | Broadcast user name        |
|              | Press and hold | Enter individual-call mode |
| P3           | Press          | Enable/disable Bluetooth   |
|              | Press and hold | Enable/disable Wi-Fi       |

## 2.4 LED Indicator

The states of the LED indicator are described in the following table.

| Indicator State          | Device State                                                                                                                                                     |
|--------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Red light on             | A. No SIM card is installed, or it is installed improperly (with voice prompt “No SIM card is installed”).                                                       |
| Green light on           | A. During a call (i.e. individual/group/all call).<br>B. The device is powered on.                                                                               |
| Yellow light on          | A. The device is in individual-call standby state.<br>B. The device is not configured on the server.<br>C. The device is expired.                                |
| Red light flashes fast   | A. Network registration fails because of an inactivated SIM card or overdue charge.<br>B. Device registration fails because of poor wireless network connection. |
| Green light flashes slow | Network registration is successful, and the device enters standby state.                                                                                         |
| No indication            | The device is powered off.                                                                                                                                       |

## 2.5 Icons

The following screen icons are used to indicate the state of the radio.

| Icon                                                                                | Description                                  |
|-------------------------------------------------------------------------------------|----------------------------------------------|
|  | 2G/3G/4G received signal strength indication |
|  | Wi-Fi received signal strength indication    |
|  | Searching GPS satellite signals              |
|  | GPS signals acquired                         |
|  | In group calling                             |
|  | In individual calling                        |
|  | In all calling                               |
|  | Unread short message                         |

### 3. Basic Functions

#### 3.1 Powering On/Off

##### Powering On

- When the radio is off, supply a voltage of 12~24V, and the radio will be powered on automatically within about 30s.
- When the radio is in soft off state, you can start it by pressing  and holding for 3s before release.
- Powering Off  
When the radio is on, you can power it off by pressing  and holding for 5s before release.

#### 3.2 Standby Mode

Press , and the radio will enter standby mode so as to save battery consumption to the greatest extent.

#### 3.3 Adjusting the Volume

In the main interface, rotate the Volume knob clockwise to increase the volume or counterclockwise to decrease it.

#### 3.4 Selecting a Group

In the main interface, you can switch to another group in the zone by pressing  /  on the hand microphone or by pressing  /  on the radio.

In the main interface, select **【Menu】** - **【Group List】** and then a group.

### 3.5 Initiating a Call

If the current channel has been mapped (under the management platform), you can call the default contract of the channel by pressing the PTT key on the hand microphone.

### 3.6 Receiving a Call

If the current channel has been mapped (under the management platform), the radio will output voice after receiving an individual call or a group call on the channel.

### 3.7 Delayed Callback Admission

Use this function to delay admitting the radio to a group call for a period of time.

### 3.8 Priority Call

You may set different priorities for different radios, so that a radio with a higher priority can initiate a call before a radio with a lower priority does and interrupt an ongoing call.

### 3.9 Call Types

- Group Call

After the radio is powered on, it enters group-call standby state, and the radio may be in a valid group with green light flashing slowly or an invalid group (that is not configured) with red light on.

To make a group call, take the following steps.

(1) Selecting a Group

Select a group by pressing ▲ / ▼ on the hand microphone or by pressing ◀ / ▶ on the radio.

## (2) Initiating Group Call

Make sure the radio is in normal state (i.e. green light flashes slowly), and then press the PTT key and hold. Then,

- If another radio in the group is online, a group call will be initiated, with green light on and the group name and call type icon  will be displayed on the screen.  
When a callee receives the call, it will have green light on and the group name, the group type and the caller name displayed on the screen.  
When the call is over, the callee will ring a short tone “Di” and green light will flash slowly.
- If no radio in the group is online, green light will flash once and “No User online” will be displayed on the screen. Release the PTT key to end the call, and the radio will enter group-call standby state.

## ● Individual Call

To make an individual call, take the following steps.

### (1) Setting Contact List

Under the management platform, set contacts for the radio.

### (2) Entering Individual-Call Mode

Take one of the following methods to enter individual-call mode.

- Press the shortcut key P2 and hold.
- In the main interface, select **【Menu】** and then **【Contacts】**.

### (3) Selecting a Contact

Go to the Contact interface, select a contact, and then press the **【OK/Menu key】** on the hand microphone or on the radio.



#### (4) Initiating Individual Call

Make sure the radio is in normal state (i.e. green light flashes slowly), and then press the PTT key and hold. Then,

- If the callee is online and idle, an individual call will be initiated, with yellow light on and the callee name and call type icon  will be displayed on the screen. When the callee receives the call, it will have green light on and the caller name displayed on the screen. When the call is over, both the caller and the callee will ring a short tone “Di” and yellow light on.
- If the callee is offline or is busy, green light will flash once and “No User online” will be displayed on the screen. Release the PTT key to end the call, and the radio will return to the previous interface.

#### (5) Quit individual call

Hold down the shortcut key P2

Note:

An individual call has a higher priority than a group call does. An individual call can be made cross two groups, no matter which group the callee is in.

The default call duration for an individual call is 60 seconds, which can be modified through a configuration tool. If call duration exceeds this value, the call will end automatically.

- All Call

An all call is of the highest priority. When an all call is initiated, other calls (including group calls and individual calls) will be released.

To make an all call, take the following steps.

### Initiating All Call

Make sure the radio is in normal state (i.e. green light flashes slowly), and then press the PTT key and hold. Then,

- If a the other radio in the group is online (in idle, individual-call, group-call , an all call will be initiated, with green light on and the group name and call type icon  displayed on the caller screen. When a callee receives the call, it will switch to all-call mode, and will have green light on and the, call type and caller name displayed on the screen. When the call is over, the callee will ring a short tone “Di” and green light will flash slowly.
- If no the other radio in the group is online, green light will flash once and “No answer” will be displayed on the caller screen. Release the PTT key to end the call, and the radio will return all-call standby state

After an all-call ends,

- A callee will exit all-call state and return to its previous state if no radio (either the caller or a callee) calls within 3s.

Note:

It is suggested that only a special user is privileged to initiate an all call.

The default call duration for an all call is 60 seconds, which can be modified through a configuration tool. If call duration exceeds this value, the call will end automatically.

### 3.10 Playing Back Video Records

- To play back the latest 5 voice records, enable voice recording and playback under the management platform, and then press and hold the shortcut key P1.
- To view and play back the latest 99 call records, in the main interface select Menu and then Call Records.

### 3.11 GPS Function

The radio is positioned through a built-in GPS module, and positioning information is submitted to the management platform. Real-time position and track of the radio can be displayed on a GIS map under the platform or via dispatcher software.

#### Enabling/Disabling GPS Function

In the main interface, select **【Menu】**, Settings and then GPS On/Off, and then press the **【Menu】** key on the hand microphone/radio or the Volume knob to enable or disable GPS function.

### 3.12 Wi-Fi Function

#### Enabling/Disabling Wi-Fi

In the main interface, select **【Menu】**, Settings and then **【Wi-Fi】**, and then the Menu key on the hand microphone/radio or the Volume knob to enable or disable Wi-Fi function.

#### Setting Wi-Fi Network Password

Enable Wi-Fi, select Scan to scan nearby Wi-Fi networks. Select a network, and you will be prompted to set a password. Press OK to go to the password setting interface. Set a password by inputting numbers or English letters using the microphone keypad. (You can switch to another input mode by pressing #.)

### Viewing and Deleting Wi-Fi Networks

You can view or delete saved networks by selecting Saved Networks.

### 3.13 Bluetooth

#### Enabling/Disabling Bluetooth

In the main interface, select Menu, Settings and then Bluetooth, and then press the Menu key on the hand microphone/radio or the Volume knob to enable or disable Bluetooth.

#### Pairing

Enable Bluetooth, select Scan to scan nearby Bluetooth devices. Select a device, and you will be prompted for pairing. Press OK to start pairing the device and the radio.

#### Viewing Paired Devices

You can view paired devices by selecting Paired Devices.

### 3.14 Fan

In the main interface, select Menu, Settings and then Fan, press the Menu key on the hand microphone/radio or the Volume knob, and then select Enable, Disable or Auto.

After selecting Auto, select 50°C, 55°C or 65°C (i.e. the fan is on when the radio reaches the temperature, and is off when the radio is under the temperature).

### 3.15 Backlight

In the main interface, select Menu, Settings and then Backlight Level, press the Menu key on the hand microphone/radio or the Volume knob, and then select Low, Medium or High by pressing arrow keys.

### 3.16 Alarm Modes

#### Selecting Silent Receiving or/and Silent Sending

In the main interface, select Menu, Settings and then Alarm Modes, press the Menu key on the hand microphone/radio or the Volume knob, and then select Silent Receiving or/and Silent Sending.

#### Silent Receiving

When silent receiving is enabled, there will be LED indication but no voice prompt when an alarm is received.

When silent receiving is disabled, there will be LED indication and voice prompt when an alarm is received.

#### Silent Sending

When silent sending is enabled, there will be LED indication but no voice prompt when an alarm

is sent.

When silent sending is disabled, there will be LED indication and voice prompt when an alarm is sent.

#### Alarm Message

When an alarm is sent/received, a textual message will be generated on the caller/callee. To view sent/received alarms, go to “Menu” → “Message Records” → “SOS Messages”.

#### Sending an Alarm

To send an alarm, press the orange Emergency Alarm key.

### 3.17 Language Setting

In the main interface, select Menu, Settings and then Language Setting, press the Menu key on

the hand microphone/radio or the Volume knob, and then select Chinese, English, Turkish or Greek.

### 3.18 Device Information

In the main interface, select Menu, Settings and then Device Info, press the Menu key on the hand microphone/radio or the Volume knob, and then view the IMEI NO., software version and system version.

### 3.19 Advanced Functions

Activation, stunning, killing and monitoring of the radio and voice playback can be achieved via dispatcher software.

## 4. Troubleshooting

| Failure Description                                   | Reason                          | Solution                                                                                                                             |
|-------------------------------------------------------|---------------------------------|--------------------------------------------------------------------------------------------------------------------------------------|
| Startup failed                                        | Loose power plug                | Make sure the plug is in position.                                                                                                   |
|                                                       | Battery/supply voltage below 6V | Ensure a supply voltage of at least 6V.                                                                                              |
|                                                       | Burnt fuse                      | Replace the fuse with a new one, make sure correct connection of the anode and cathode of power supply, and then power on the radio. |
| Low, interrupted or no volume while receiving traffic | Low supply voltage              | Fully charge the battery before using the radio, or change for power supply with a voltage of 10.8V                                  |
|                                                       | Low volume                      | Turn up the volume.                                                                                                                  |

| User Manual            |                                         |                                                                                                                                                                                                                 | User Manual |  |  |
|------------------------|-----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|--|--|
| Failure Description    | Reason                                  | Solution                                                                                                                                                                                                        | NOTE :      |  |  |
|                        | Loosen antenna or not in position       | Power off the radio and install the antenna properly.                                                                                                                                                           |             |  |  |
|                        | Blocked or destroyed speaker            | Clean the outside of the radio. If the problem remains, contact your dealer or an authorized maintenance provider for examination and repair.                                                                   |             |  |  |
| Talk failed            | Incorrect platform parameter settings   | <ul style="list-style-type: none"> <li>- Incorrect channel settings</li> <li>Set parameters properly and try again.</li> <li>- Wrong default call group</li> <li>Select a right group and try again.</li> </ul> |             |  |  |
| GPS positioning failed | No GPS signals received at the position | Move to an open and flat area.                                                                                                                                                                                  |             |  |  |

| User Manual            |                                         |                                                                                                                                                                                                                 | User Manual |  |  |
|------------------------|-----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|--|--|
| Failure Description    | Reason                                  | Solution                                                                                                                                                                                                        | NOTE :      |  |  |
|                        | Loosen antenna or not in position       | Power off the radio and install the antenna properly.                                                                                                                                                           |             |  |  |
|                        | Blocked or destroyed speaker            | Clean the outside of the radio. If the problem remains, contact your dealer or an authorized maintenance provider for examination and repair.                                                                   |             |  |  |
| Talk failed            | Incorrect platform parameter settings   | <ul style="list-style-type: none"> <li>- Incorrect channel settings</li> <li>Set parameters properly and try again.</li> <li>- Wrong default call group</li> <li>Select a right group and try again.</li> </ul> |             |  |  |
| GPS positioning failed | No GPS signals received at the position | Move to an open and flat area.                                                                                                                                                                                  |             |  |  |

| User Manual            |                                         |                                                                                                                                                                                                                 | User Manual |  |  |
|------------------------|-----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|--|--|
| Failure Description    | Reason                                  | Solution                                                                                                                                                                                                        | NOTE :      |  |  |
|                        | Loosen antenna or not in position       | Power off the radio and install the antenna properly.                                                                                                                                                           |             |  |  |
|                        | Blocked or destroyed speaker            | Clean the outside of the radio. If the problem remains, contact your dealer or an authorized maintenance provider for examination and repair.                                                                   |             |  |  |
| Talk failed            | Incorrect platform parameter settings   | <ul style="list-style-type: none"> <li>- Incorrect channel settings</li> <li>Set parameters properly and try again.</li> <li>- Wrong default call group</li> <li>Select a right group and try again.</li> </ul> |             |  |  |
| GPS positioning failed | No GPS signals received at the position | Move to an open and flat area.                                                                                                                                                                                  |             |  |  |

This image shows a blank sheet of white paper with horizontal ruling lines. The lines are evenly spaced and extend across the width of the page. There is a vertical margin line on the left side, creating a narrow left margin. The paper appears to be from a notebook or a standard ruled document.

[illegible]